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Business Telecom Advisors came to my rescue this past January. I had been a Verizon customer since June of 2003, and I was calling Verizon directly to try and deal with our problems. Talking to their customer service in Dallas, Texas got me nowhere, and I was given nothing but excuses and finger pointing.

The people at Business Telecom Advisors got past all of the finger pointing and got Verizon to work for me. My problems were solved and I couldn't be happier. I want to say a special thanks to Nicole for always being there when I needed you. She always returns phone calls and is easy to work with.

Now I know that anytime I need something I can call your company and it will get done. Due to efforts of Business Telecom Advisors, I feel that being a business owner finally has a voice that will be heard among the big boys at the phone company. Thanks again for taking care of us, and good luck to you in the New Year.

Thanks again,



Sean Perkins - Principal

