



(Each Office is Independently Owned and Operated)

**Sellstate Priority Realty Network**

Doug Sage and Carol Youngs  
1631 Del Prado Blvd S #405  
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Kevin and Staff of Business Telecom Advisors:

You have been handling all of my voice and data services for quite some time. Considering the extreme competition within this industry, this is a real testament to your company and the outstanding service you deliver.

Since nearly all of our work is done over our Internet campaigns, we literally receive almost a million calls a year. With all of the plans and competitive pricing out there, you consistently manage to find me better rates, while always delivering phenomenal customer support.

When there is an issue, I can pick up the phone and call Nicole and get a "live advisor". I'm not put on hold, and I don't have to go through a lengthy auto-attendant. There's a sense of urgency when I call. I simply tell Nicole the problem, and she handles it. She continues to follow up with me until the issue is resolved.

I would advise any business owner to come aboard with Business Telecom Advisors and your excellent staff.

Sincerely,

A handwritten signature in blue ink, appearing to read "Doug Sage". The signature is fluid and cursive, with a long horizontal stroke at the end.

Doug Sage  
Owner