



May 4, 2006

Business Telecom Advisors Inc
1405 Water View Drive West
Largo, Florida 33771

Dear Kevin:

In the year that our company has been a customer of Business Telecom Advisors, life has become easier. Business Telecom Advisors provided us with a PRI T1 from a local carrier. The rate was reasonable and the service has been superb. Kevin's crew has been there since the inception of the sale to post installation. They have provided us exceptional support and we will continue to listen to their recommendations.

Please let me know if there is anything I can do to help get the word out about you and your excellent company.

Sincerest Regards,

John Josetti
Franklin Media Brands